

The dial up number that my computer used to connect to AOL was a local number from approx April/May 2002 up until March 2, 2003. On March 3, 2003 the same dial up number became a long distance toll number without any notice. I received my MCI (long distance carrier) phone bill on March 15, 2003 in the amount of 809.40. I contacted MCI in an effort to resolve this issue and was told there was nothing I could do but set up payment arrangements. When I inquired as to an appeal process I was told that they (MCI) could take my name and phone number and would have a manager call me back. I then asked for an address to send in a written appeal and was told that I should probably wait until someone called me back. (Very unlikely) The changing of a number from local status to long distance without prior notice seems very illegal and highly profitable to the long distance company. I would appreciate any investigation someone could give this matter. (301) 574-4986